

Information sheet

Evaluation of the Primary Health Network Commissioning of Multidisciplinary Teams Program

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Thank you for your interest in contributing to this evaluation of the PHN Commissioning of Multidisciplinary Teams Program (the program). This information sheet outlines the evaluation and how you can contribute. Please read it carefully and contact our team at Australian Healthcare Associates (AHA) if you would like to know more.

What is this evaluation about?

As you know, the program funds PHNs with the aim of strengthening PHNs' role in commissioning multidisciplinary teams to improve the management of chronic conditions. Under the program, PHNs can:

- commission multidisciplinary teams to support solo or small GP clinics or Aboriginal Community Controlled Health Services (ACCHOs)
- engage GP clinics and ACCHOs to commission their own multidisciplinary teams.

The Australian Government Department of Health, Disability and Ageing (the department) has engaged AHA to evaluate the program. The evaluation is exploring how the program is being implemented, whether it is on track to achieve its intended outcomes, and how to enhance future program delivery, funding and policy design.

As a PHN representative involved in designing, implementing or overseeing the program, your insights are important to help us understand how the program is operating in practice and what is working well – or not well – in your region.

What will I be asked to do?

We're inviting you to take part in an online interview about your PHN's experience of implementing the program, including:

- how the model of care was designed (e.g. decisions around target conditions or participants)
- how GP clinics, ACCHOs and multidisciplinary teams have been selected and supported
- key challenges and enablers to implementation
- how you monitor progress and outcomes.

The interview will last up to 90 minutes and will be recorded so that we accurately capture your contributions.

Participation is voluntary. However, we think it is important that all PHNs can contribute to the evaluation. If you would like to take part, please contact us at phn.mdt.eval@ahaconsulting.com.au. You can decide who attends from your PHN, whether an individual or a small group. We will work with you and your colleagues to find a suitable time.

You are welcome to leave the interview at any time. After the interview, you can email us any additional information you would like to share. If you prefer, you can provide written feedback instead of being interviewed.

By attending an interview or submitting information in writing, you indicate that you consent to take part in the evaluation, you understand the information you've been given, and you agree to the information you provide being used to address the evaluation aims.

What are the possible benefits and risks?

Your contribution will help to inform how multidisciplinary care is designed, funded and delivered in future.

We cannot guarantee that taking part will have any direct benefits for you. We also do not anticipate any significant risks.

What will happen to information I provide?

Interview recordings, transcripts and notes will be stored securely on AHA's SharePoint site for 5 years after we submit our final report and then destroyed.

We will submit a final evaluation report to the department in November 2026. The report will combine information from everyone who participates. If we quote any of your individual responses, we will remove any information that could be used to identify you.

Will I hear about the results of this evaluation?

The department may publish findings of the evaluation on its website or share them directly with PHNs. AHA does not decide what findings are published.

Where can I find out more?

If you would like to participate or have questions about the evaluation, please contact us at phn.mdt.eval@ahaconsulting.com.au.

If you have a complaint about the evaluation and would like to speak to someone outside AHA, you can contact the department at AlliedHealthInputs@Health.gov.au.